



CAPABILITY STATEMENT



Opening our first Hunter store in Wallsend in 2008 and being part of a National Franchise group, Hip Pocket Workwear & Safety Hunter is a 100% locally owned and operated family business.

In the years since, we have opened an additional two stores in Rutherford & Thornton. We have continued to grow our presence, forming strong partnerships in the local community.

WE PROVIDE:

WORKWEAR

FOOTWEAR

UNIFORMS

PROMOTIONAL PRODUCTS

PPE

TEAMWEAR

FOR ALL INDUSTRIES INCLUDING:

CONSTRUCTION

MANUFACTURING

TRADES

CORPORATE

HOSPITALITY

HEALTHCARE SCHOOLS

SPORTING CLUBS



OUR VALUES:

WE ARE CUSTOMER FOCUSSED

Understanding our customers is the reason for our success, we always look for ways to improve their trust in us.

WE STRIVE TO IMPROVE

We constantly raise the bar, looking for ways to improve efficiencies and results in every aspect of the business.

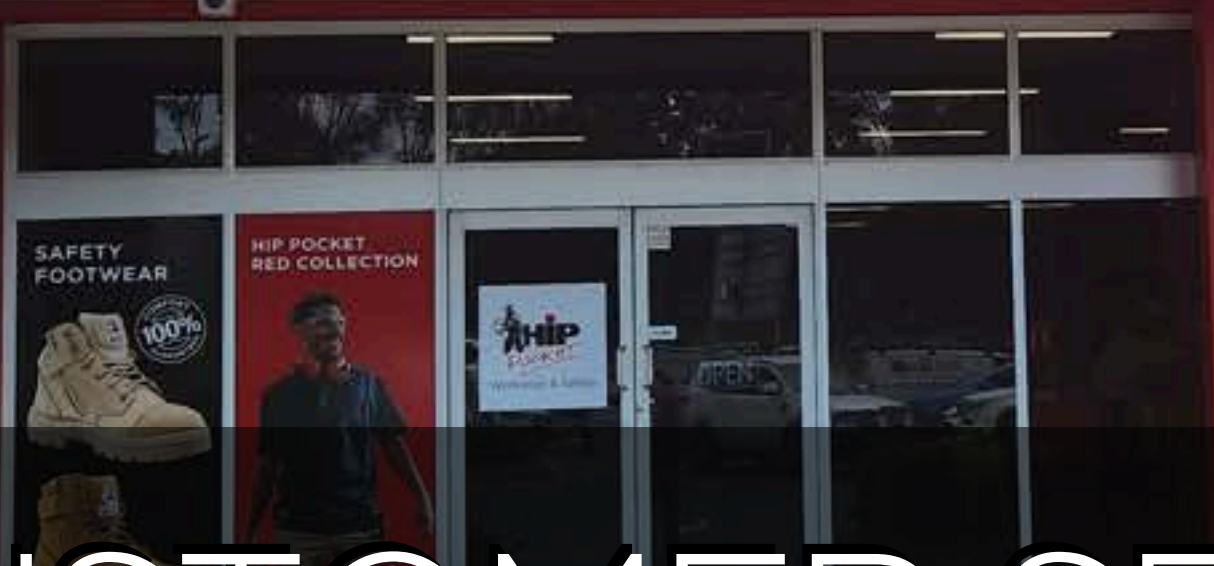
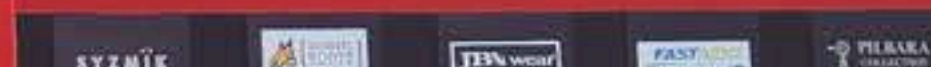
WE WORK AS A TEAM

We work together to achieve our goals creating an honest, respectful and fun working environment.



HI-VIS • WORKWEAR • FOOTWEAR • CORPORATE
HEALTHCARE • SAFETY • HOSPITALITY
TEAMWEAR • COUNTRY WEAR

WE'RE FROM *AROUND HERE*



CUSTOMER SERVICE: OUR POINT OF DIFFERENCE.

- We pride ourselves on making your uniform ordering process as easy and pleasant as possible with a personal touch.
- We guarantee a prompt response to emails and to communicate any issues or delays to your order asap.
- You will have a clear list of contacts for all your needs with a clear escalation process:
- Administration Assistant for all day-to-day ordering and questions.
- Dedicated Account Manager for urgent queries.

T Tim
6 reviews •

★★★★★ 24 weeks ago

I have been using Hip Pocket for all my business needs. They are fast, reliable and the service is second to none.

The custom prints and embroidery are fantastic. I wouldn't consider going anywhere else.

A Adam
Local Guide • 89 reviews • 38 photos

★★★★★ 9 Mar 2023

Great work wear shop. Friendly and helpful staff, if they have not got what you want in store, they will order it in for you . Also, do great embroidery work with your company logo and or Names

C Central Waste Station
7 reviews • 0 photos

★★★★★

John and the team have provided our company with exceptional service and great prices. They have bent over backwards to find solutions for our workwear needs. I'd highly recommend them to any company.



LEAD-TIME

All our decoration is done in-house at our warehouse in Wallsend. With 5 multi-head embroidery machines, 3 heat-presses and 6 decoration Assistants, we are proud to offer the fastest lead-times in the Hunter.

Keeping it all in-house also allows us to closely control the quality and keep the costs down.

CAPABILITY & EXPERIENCE

With a separate department for large B2B customers, we have the flexibility to service anyone from one-man shows and small/medium enterprises, up to businesses and government departments with 100+ employees ordering thousands of garments per year. Some of our largest customers have partnered with us for over 10 years.

Being part of a national franchise group of 50+ stores, we have the buying power to receive top-tier pricing from our suppliers which we pass on to you, our customer.





FITTINGS

With stores at Wallsend, Rutherford and Thornton, as well as a team on on-road Reps, we have a range of options to arrange fittings for you and your team. We can come on-site, post samples or you can visit us in-store at your convenience.



RANGE

We stock the biggest range from all the biggest brands. Looking for something? We'll be able to get it!

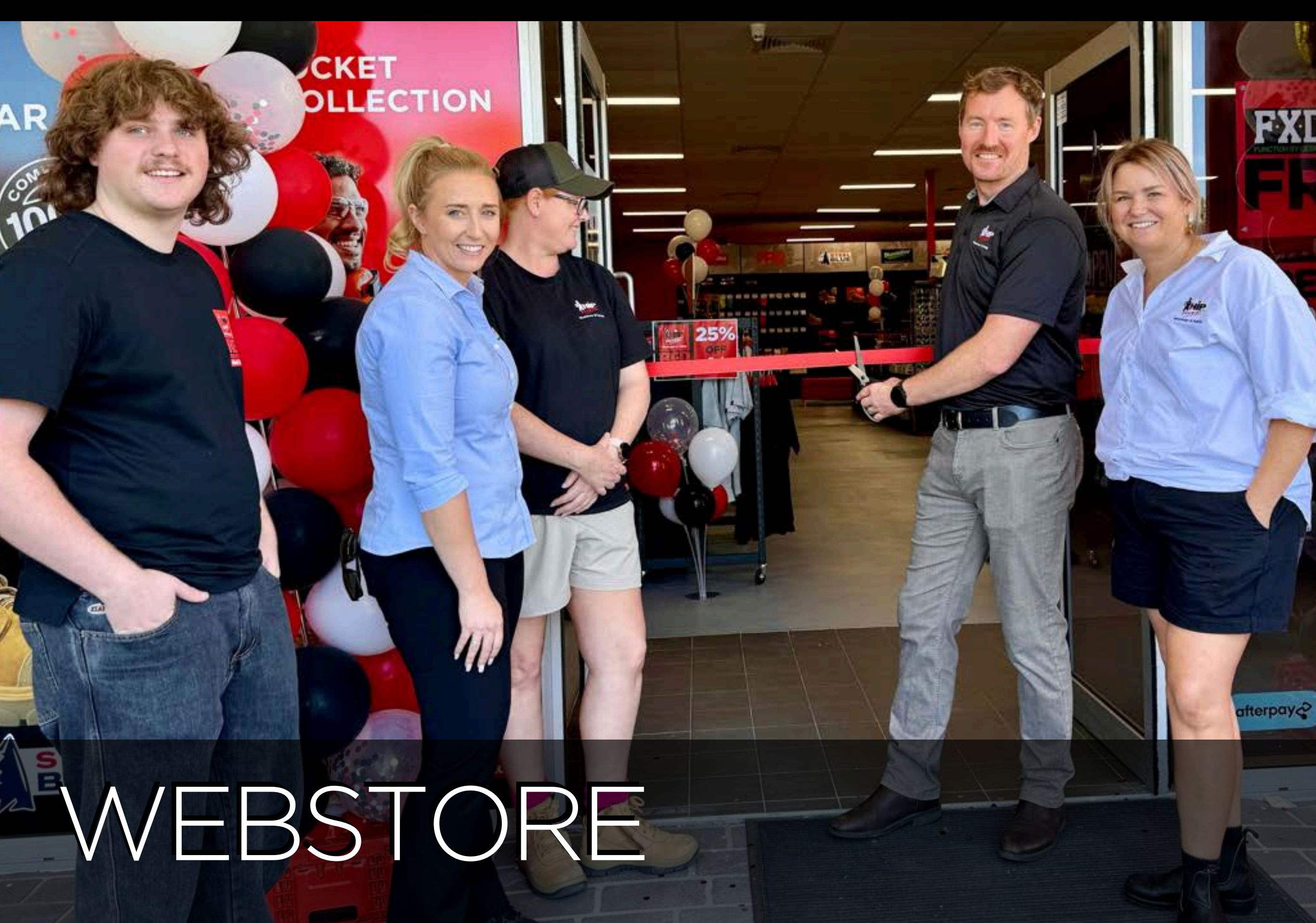


We also have a range of workwear exclusive to Hip Pocket: Red Collection, created by one of our favorite suppliers, Hard Yakka.




HIP POCKET
Workwear & Safety

RED
COLLECTION BY
Hard Yakka



Want to make your order process quick and easy?
 We can set you up with a fully customizable Webstore with your basket of goods, easy payment options and any approval process you want.

Hunter HiPocketWorkwear.com.au
 HI-VIS WORKWEAR FOOTWEAR CORPORATE HEALTHCARE SAFETY HOSPITALITY TEAMWEAR COUNTRY WEAR BRANDS
SHOP BY CUSTOMER
 ABERGLASSLYN ANTS EST. 2017
 AUSSIE HAY RUNNERS
 essential skills training and recruitment
 Hunter Disability Services
 integratedliving
 Maryland OOSH INCORPORATED 0478 556 273
 The Self Care Sisterhood
SHOP BY
 REFINED SEARCH
 SIZE
 COLOUR
 PRICE
 Sort By: Most Popular
 HJAA-PD-7PTS1
 HJAA-PD-7PTS
 Price is exclusive to Webstore customer
\$29.95
 LADIES TRAINING SINGLET
 or 4 payments of \$7.49 with **afterpay** Learn more
 Price is exclusive to Webstore customer
\$29.95
 MENS TRAINING SINGLET
 or 4 payments of \$7.49 with **afterpay** Learn more

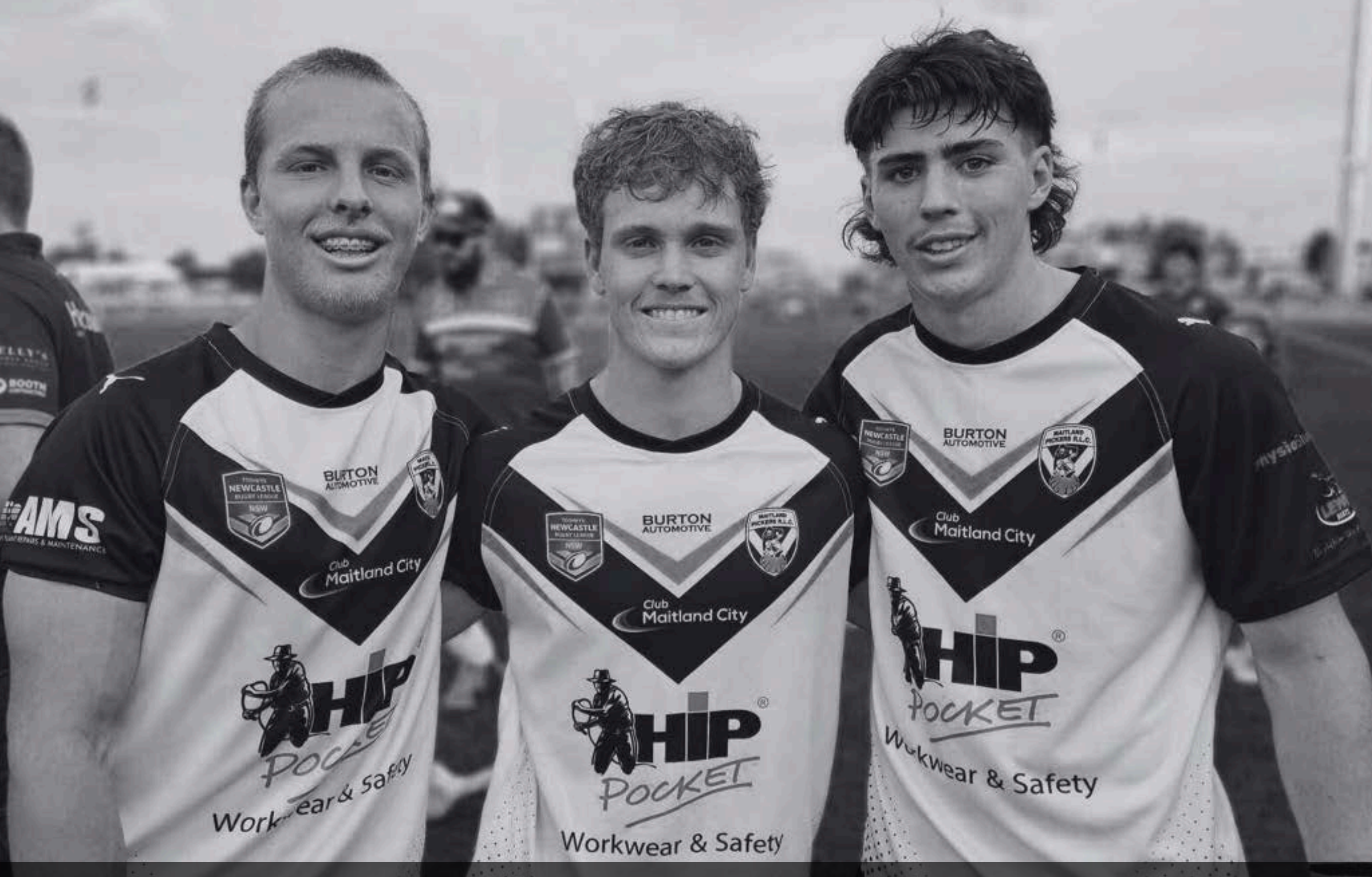
COMMUNITY MINDED

Giving back to our local communities is very important to us. We've partnered with many local charities and sporting organisations to support however we can.

Westpac Helicopter Collective: major sponsors of the Westpac Helicopter.



Hunter Grid-Iron : major sponsors
Brodie Pearson Memorial Rugby League 9s Competition
Aberglassyn Ants RLFC – major sponsors
Cardiff Hawks AFL : major sponsors
West Newcastle Junior Rugby: major sponsors
Maitland Pickers Rugby League: major sponsor of the U-19s



Jack Murphy Memorial Society – major sponsors of their annual Ball raising money for HMRI.

Path2change: a not-for-profit organisation committed to reducing and preventing homelessness. We provide disadvantaged youths with free workwear and interview clothing, as well as providing work experience.



Hunter Trade School : Year 12 awards night recognising young people excelling in their trade of choice.
Maroba Aged Care: annual employee awards ceremony recognising the amazing work their workers do on a daily basis.

SUSTAINABILITY

We do what we can, when we can to reduce our impact to the environment and have an extensive Environment and sustainability policy. Amongst other things we:

- Prioritise and promote sustainably sourced and manufactured products
- Provide a uniform recycling service where you can return your old uniforms to be sent for recycling
- Have a paperless workflow system
- Have discontinued the use of plastic bags, now only using canvas reusable or paper bags
- Have a modern slavery policy



COUNTRY WEAR



Workwear & Safety

HUNTER

**WE'RE FROM
AROUND HERE**

Hunter@hippocketnetworkwear.com.au

Maitland: Shop 15/15 N Mall, Rutherford,
New South Wales, 2320, Australia
tel:02 4934 8313

Newcastle: 120 Newcastle Road, Wallsend,
New South Wales, 2287, Australia
tel:02 4951 6051

Thornton: Shop 5, Thornton Supa Centre,
2 New England Highway,
New South Wales, 2322, Australia
tel:02 4001 0026